

CareDiscovery® Electronic Quality Measures

Quick Start Guide

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Getting Started with your Personal Credentials

The direct link for CareDiscovery Electronic Quality Measures (CDeQM) Product

<https://cdeqm.virtusa.com>

Please bookmark the above link.

Please Note:

Upon your first login the screen may take some time to load. This initial load can take several seconds for the first time.

Product Login - Guidelines

Please follow these guidelines as failing to do so may result in an unsuccessful login attempt.

- Launch the Google Chrome or Microsoft Edge browser and navigate to the CDeQM product URL.
- Sign in with your registered User Id (shown as Username on sign in screen) and password.
- The new password must be between 15 and 40 characters and the password must have a combination of at least one of each type of character - an uppercase letter, lowercase letter, number and a special character.
- If it's the first-time login, a code will be sent to your registered email address or cell phone number (if already registered).
- Choose either, Email, or SMS/Text for authentication.
- Enter the code received on your Email address or text message.
- Verify the setup by receiving and entering a code sent to your registered email or phone

Accessing CDeQM Product through Email Verification Code

Accessing CDeQM Product through Email Verification Code

virtusa

Welcome

Virtusa CareDiscovery@Electronic Quality Measures

CareDiscovery Electronic Quality Measures helps hospitals meet the Promoting Interoperability (PI) program requirements for clinical quality reporting. [Learn more >>](#)

PLEASE NOTE: The login process and access link for Virtusa CareDiscovery Electronic Quality Measures has changed. Please bookmark the new link! The new login process can be found [here](#). Please review this before proceeding and contact product support via the [Product Support Customer Portal](#) with any questions or issues.

Please provide your account information to access the application.

Select Passcode Option : Email SMS/Text

Login to CDeQM

Description: There are two OTP (One Time Password) options to choose from - Email and SMS/Text (**Email** has been selected to align with the subsequent screens)

Steps:

- Select Email
- Click 'Login to CDeQM' button

Sign in with registered credentials

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Please provide your account information to access the application.

Username

Password

Sign in

[Forgot Password](#)

[Forgot UserName](#)

[Start Over](#)

Note: Ensure that the username does not include an '@' symbol. It should only contain alphanumeric characters and the following symbol _ Underscore

Description:

Sign in with the registered credentials

Steps:

- Enter your registered username and password
- Click 'Sign In' button

Create New Password (First Time)

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Please provide your account information to access the application.

Your password has expired, please change to a new password.

Password

New Password

Confirm New Password

Continue

Cancel

Description:

Sign in with temporary password sent to the registered email address.

.Steps:

- Enter your temporary password sent to the registered Email in the Password field
- The New Password must be between 15 and 40 characters and the password must have a combination of at least one of each type of character - an uppercase letter, lowercase letter, a number and a special character.
- Click 'Continue'

Send verification code to registered Email Address

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Please provide your account information to access the application.

Verification is necessary. Please click Send button.

Email Address

Send verification code

Continue

Cancel

Description:

The system will automatically map your registered email ID based on the MFA (Multi-Factor Authentication) settings

Steps:

- Click 'Send Verification code' button
- If the Email Address is incorrect contact Product Support for any assistance at (844) 276-0009 or productsupport@virtusa.com

Receive OTP through registered email address

Virtusa CDEQM account email verification code

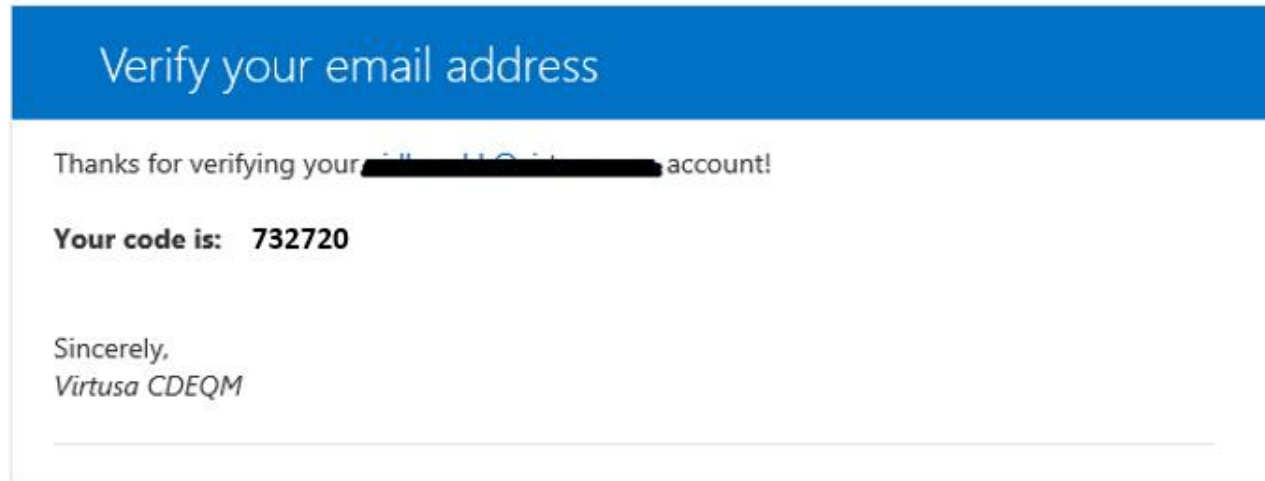


Microsoft on behalf of Virtusa CDEQM <ms...>
To: [Redacted]



Fri 3/29/2024 10:32 AM

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



Description:

An OTP will be sent to your email address which is valid for a duration of 5 minutes only.

Steps:

- Copy the OTP from the email
- Enter it in the subsequent screen

Sign in with a Verification code

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Please provide your account information to access the application.

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

s*****@virtusa.com

732720

Verify code

Send new code

Continue

Cancel

Description:

Enter the OTP received in your email into the verification code field.

Steps:

- Enter the **OTP** in the Verification code field
- Click 'Verify code' button

Product Login continued

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Please provide your account information to access the application.

E-mail address verified. You can now continue.

Email Address

s*****@virtusa.com

Continue

Cancel

Description:

After the OTP is confirmed, you will receive a message indicating that the email has been successfully verified.

Steps:

Click on 'Continue' button

CareDiscovery® Electronic Quality Measures - Home Page

virtusa CareDiscovery® Electronic Quality Measures

[Edit Profile](#) | [Help](#) | [Support](#) | [Sign out](#)

Select Type of Measures: **Electronic Clinical Quality Measures (eCQMs)** ▾

As of September 29th 2023 Virtusa Corporation has acquired Care Discovery Quality Measures (CDQM) & Care Discovery Electronic Quality Measures (CDeQM) from Merative.

[Home](#) | [Data](#) | [Reports](#) | [Exports](#) | [Analysis](#) | [Resources](#) | [My Preferences](#) | [Settings](#)

Welcome [redacted]

Electronic Submission

Generate the electronic submission format (Quality Reporting Document Architecture) for submission to CMS for the Promoting Interoperability program.

1 2



Description:

User is verified and navigated to the CDeQM Home page

Accessing CDeQM Product through SMS/Text Verification Code

Accessing CDeQM Product through SMS/Text Verification Code

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Please provide your account information to access the application.

Select Passcode Option : Email SMS/Text

Login to CDeQM

Description:

There are two OTP (One Time Password) options to choose from - Email and SMS/Text (**SMS/Text** has been selected to align with the subsequent screens)

Steps:

- Choose SMS/Text Option
- Click "Login to CDeQM" button

Registering the phone number and Send verification code (Cell Number registration)

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Please provide your account information to access the application.

Enter a number below that we can send a code via SMS to authenticate you.

Country Code

Phone Number

Send Code

Cancel

Note: This screen will be visible only if the phone number is not already registered

Description:

This step allows the user to register the cell phone number if not already registered

Steps:

- Enter the **Country Code**. Example: For US, select United States (+1) from the drop-down menu
- Enter the **Phone Number** (excluding the country code). This should be the cell phone number in which the verification code are to be received.
- Click **Send Code** button

Verify Code received via SMS/Text (Cell Number registration)

The screenshot shows the Virtusa login interface. At the top, the Virtusa logo is displayed in a dark bar. Below it, the text 'Welcome' is followed by 'Virtusa CareDiscovery® Electronic Quality Measures'. A paragraph explains that CareDiscovery Electronic Quality Measures helps hospitals meet the Promoting Interoperability (PI) program requirements for clinical quality reporting, with a link to 'Learn more >>'. A 'PLEASE NOTE' section states that the login process and access link have changed, providing a link 'here' and directing users to the 'Product Support Customer Portal' for questions. Below this, a prompt asks the user to provide account information to access the application. A blue instruction reads: 'Enter a number below that we can send a code via SMS to authenticate you.' There is a text input field containing a blacked-out number. Below this, another prompt says 'Enter your verification code below, or [send a new code](#)'. A second text input field is provided for the verification code. At the bottom, there are two buttons: 'Verify Code' and 'Cancel'.

Note: This screen will be visible only if the phone number is being registered during the previous step.

Description:

This step allows the user verify the code received as text message in the registered cell number in the previous step.

Steps:

- Enter the verification code received via SMS/Text received on the cell number registered in the previous step (which is displayed on the screen)
- In case, a new code is needed, click on the link – “send a new code”
- After entering the code, Click on Verify Code to get navigated directly to the CDeQM Home page

Sign in with registered credentials

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Please provide your account information to access the application.

Username

Password

Sign in

[Forgot Password](#)

[Forgot UserName](#)

[Start Over](#)

Note:

- Ensure that the username does not include an '@' Symbol. It should only contain alphanumeric characters and the following symbol _ Underscore

Description:

Sign in with your registered Username

.Steps:

- Enter your registered username and password
- Click "Sign in" button

Send verification code to registered Phone Number

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Please provide your account information to access the application.

We have the following number on record for you. We will send a code via SMS to authenticate you.

Phone Number

XXX-XXX-45647

Send Code

Cancel

Note:

- The Phone Number field cannot be edited.
- User gets navigated to this screen after selecting the Pass Code option as SMS/Text if the cell number of the user is already registered. (Cell Number registration screens will not be shown to such users)

Description:

The system displays the last 4 digits of the mobile number associated with the user's account.

Steps:

- Confirm that the final four digits of the mobile number displayed are correct.
- Click the "Send Code" button.
- If the Mobile number (in the Phone Number field) is incorrect contact Product Support for any assistance at (844) 276 0009 or productsupport@virtusa.com

Six-digit code sent to user registered Phone number

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Please provide your account information to access the application.

We have the following number on record for you. We will send a code via SMS to authenticate you.

Phone Number

XXX-XXX-45647

Enter your verification code below, or [send a new code](#)

401536

Verify Code

Cancel

Description:

You are required to input a One-Time Password (OTP) that you have received through a text message.

This OTP is only valid for 5 minutes. Once you input this OTP into the specified field, the system will verify the OTP.

Steps:

- Enter the Six-digit code sent to the user which is valid for a duration of 5 minutes
- Click on the '**Verify Code**' button. If the OTP is correct, you will be redirected to the CDeQM homepage.

CareDiscovery® Electronic Quality Measures - Home Page

virtusa CareDiscovery® Electronic Quality Measures

Edit Profile | Help | Support | Sign out

Select Type of Measures: **Electronic Clinical Quality Measures (eCQMs)** ▾

As of September 29th 2023 Virtusa Corporation has acquired Care Discovery Quality Measures (CDQM) & Care Discovery Electronic Quality Measures (CDeQM) from Merative.

Home | Data | Reports | Exports | Analysis | Resources | My Preferences | Settings

Welcome M...

Description:

User is verified and navigated to the CDeQM Home page

Attestation

Calculate the numerators, denominators and exclusions for the clinical quality measures hospitals need to provide to CMS through attestation for the Promoting Interoperability program.

1 2

HCO Data Availability

Forgot Password

CareDiscovery® Electronic Quality Measures – Forgot Password

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Please provide your account information to access the application.

Select Passcode Option : Email SMS/Text

Login to CDeQM

Description: There are two OTP (One Time Password) options to choose from - Email and SMS/Text (**Email** has been selected to align with the subsequent screens)

Steps:

- Select Email
- Click 'Login to CDeQM' button

Click - Forgot Password

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Please provide your account information to access the application.

Username

Password

Sign in

[Forgot Password](#)

[Forgot UserName](#)

[Start Over](#)

Description:

If you have forgotten your password, click the "Forgot Password" for resetting your password.

.Steps:

- Click 'Forgot Password'
- It will navigate to password change flow

Send verification code to registered Email Address

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Please provide your account information to access the application.

Username

Email Address

Send verification code

Continue

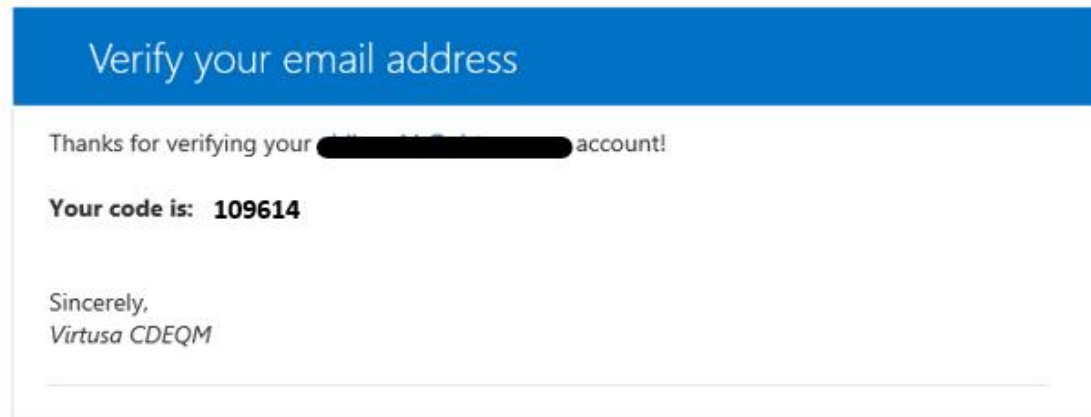
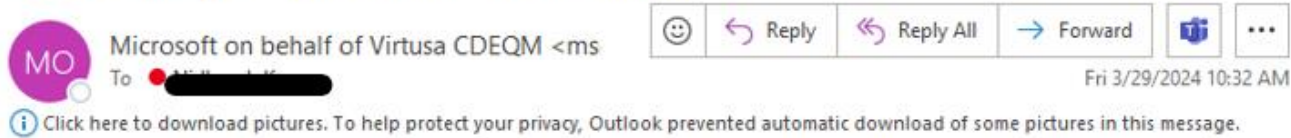
Cancel

Steps:

- Enter the registered Email Address
- Click Send Verification code

Receive OTP through registered Email Address

Virtusa CDEQM account email verification code



Description:

An OTP will be sent to your registered email address and is valid for 5 minutes.

Steps:

- Copy the OTP from the email
- Enter in the subsequent screen

CareDiscovery® Electronic Quality Measures – Verify Code

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Please provide your account information to access the application.

Username

Email Address

Steps:

- Enter Verification Code.
- Click Verify Code Button

CareDiscovery® Electronic Quality Measures – Username

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Please provide your account information to access the application.

Username

E-mail address verified. Please enter your username to continue

Email Address

saravananpk@virtusa.com

Continue

Cancel

Email Address Verified:

- After successfully verifying your email address, you'll receive confirmation Message.

Steps:

- Enter Username and click Continue

Create New Password

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Please provide your account information to access the application.

The password must be between 15 and 40 characters.

The password must have a combination of at least one of each type of character:

- a uppercase letter
- a lowercase letter
- a number
- a special character

New Password

Confirm New Password

Continue

Cancel

Description:

The new password must be between 15 and 40 characters and the password must have a combination of at least one of each type of character - an uppercase letter, lowercase letter, a number and a special character.

Steps:

- Enter the New password
- Confirm New password
- Click Continue

CareDiscovery® Quality Measures – Login Flow Continued

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Please provide your account information to access the application.

Username

Password

Sign in

[Forgot Password](#)

[Forgot UserName](#)

[Start Over](#)

Description:

Follow the login process using the new password.

Forgot Username

CareDiscovery® Electronic Quality Measures– Forgot Username

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Please provide your account information to access the application.

Username

Password

[Sign in](#)

[Forgot Password](#)

[Forgot UserName](#)

[Start Over](#)

Description:

If you have forgotten your Username click the 'Forgot UserName' for retrieving your Username with the help of product support team.

Steps:

- Click 'Forgot UserName'

CareDiscovery® Electronic Quality Measures– Forgot Username



⚠ In order to retrieve your Username please contact Customer Support by productsupport@virtusa.com or [online](#).

Description:

To retrieve your Username please contact Customer Support for assistance at

(844) 276-0009 or productsupport@virtusa.com

Accessing MOVEit

Accessing MOVEit

Progress
MOVEit Transfer
Enterprise Managed File Transfer
Made Easy

Username
[Redacted]

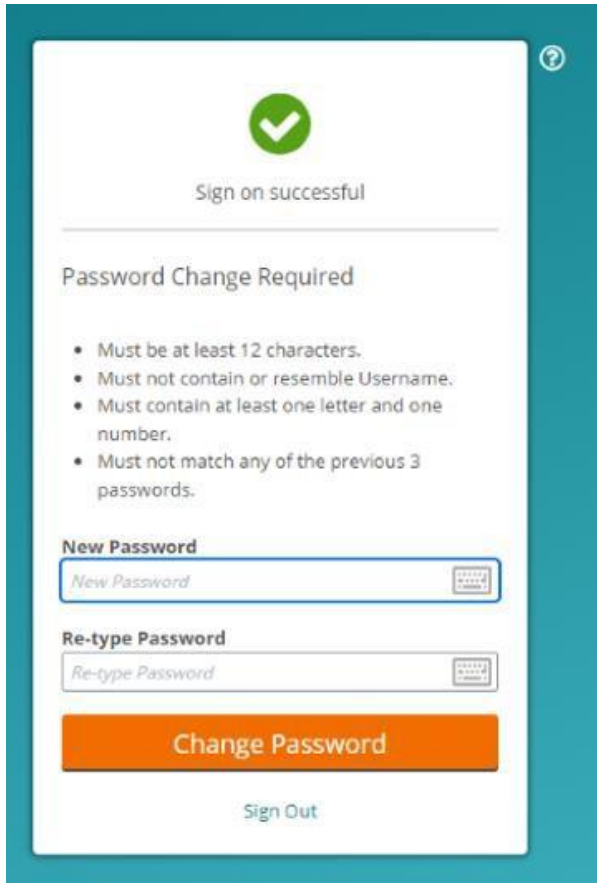
Password
[Redacted]

Security Notice
You are about to access a secured resource.
Virtusa reserves the right to monitor and/or limit access to this resource at any time.

Sign On

- Open your web browser and navigate to the “MOVEit” application URL: <https://moveit.virtusa.com/>
- Enter your registered **username** and **password**.
- Click on the “**Sign On**” button.

Accessing MOVEit



Sign on successful

Password Change Required

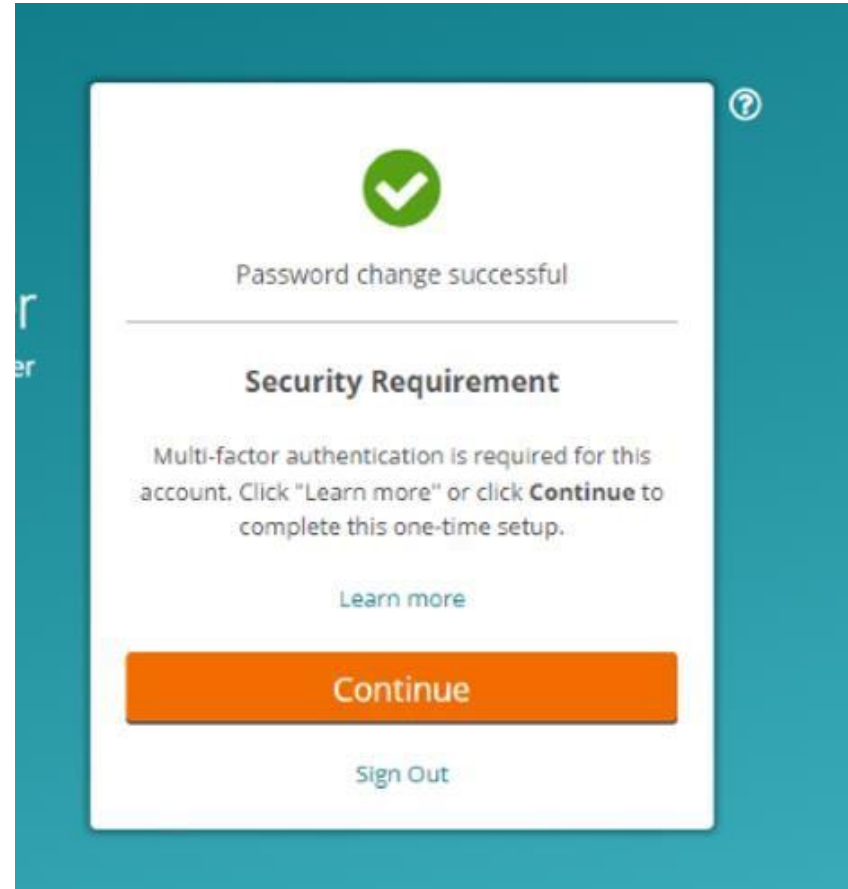
- Must be at least 12 characters.
- Must not contain or resemble Username.
- Must contain at least one letter and one number.
- Must not match any of the previous 3 passwords.

New Password

Re-type Password

Change Password

Sign Out



Password change successful

Security Requirement

Multi-factor authentication is required for this account. Click "Learn more" or click **Continue** to complete this one-time setup.

Learn more

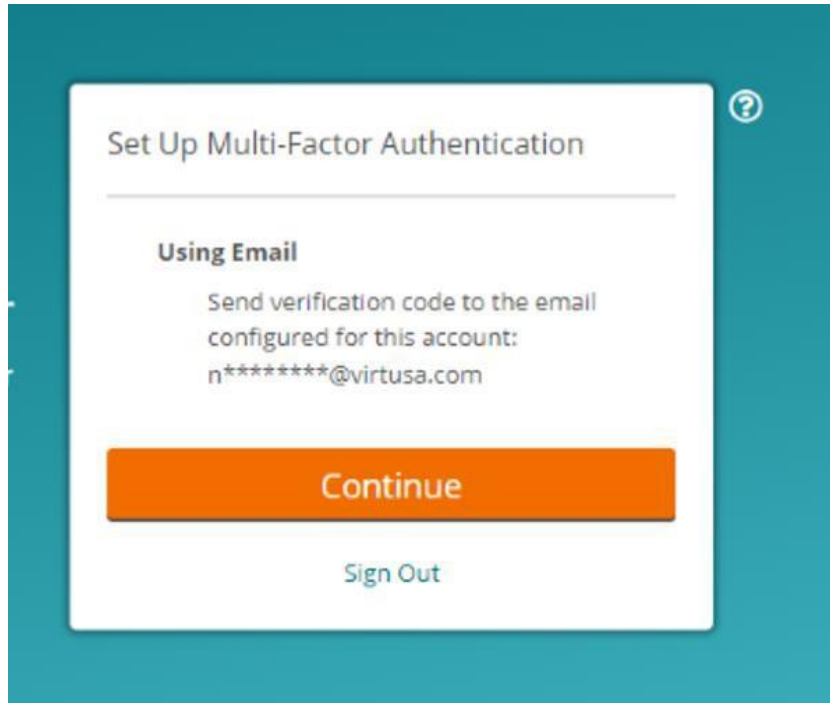
Continue

Sign Out

Security Requirement - Password Change:

- You will be prompted to change your password for security reasons.
 - **This step applies only for the first-time login.**
- "Password change successful" will be displayed on the screen;
- Click Continue - You will be directed to the Multifactor Authentication (MFA) setup page

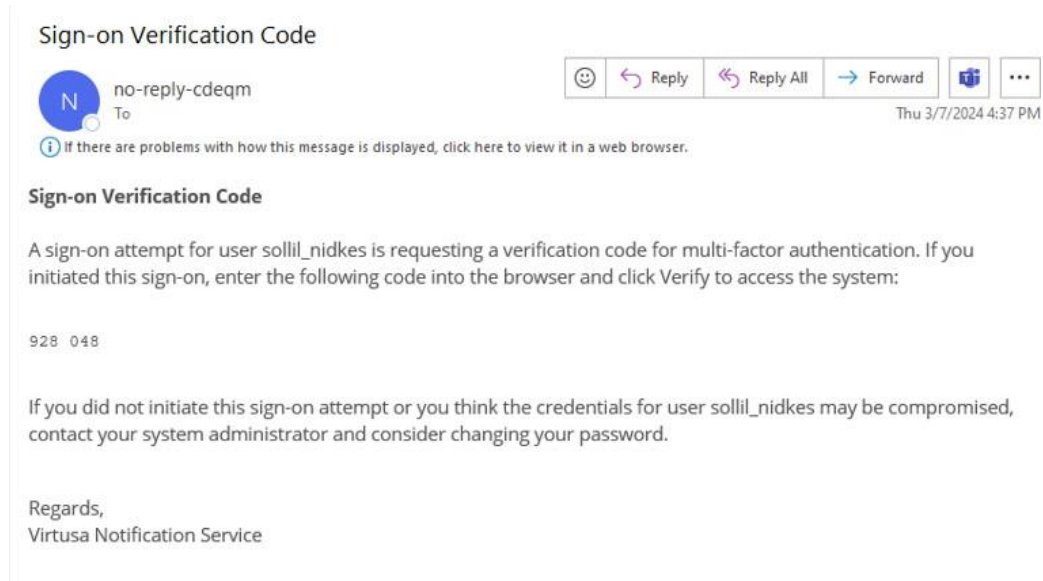
Accessing MOVEit



Multifactor Authentication (MFA):

- Clicking “Continue” will send a 6-digit verification code to the registered email.

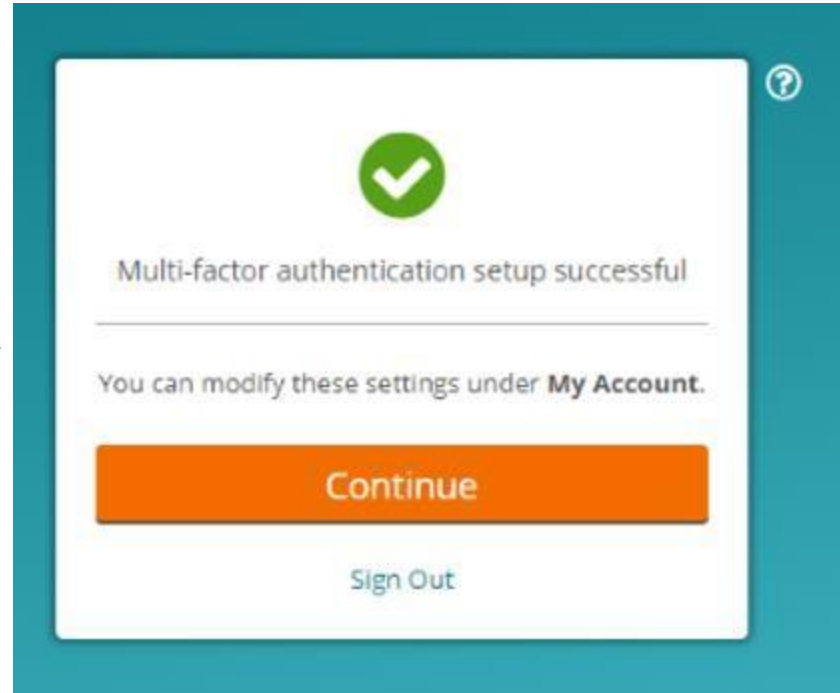
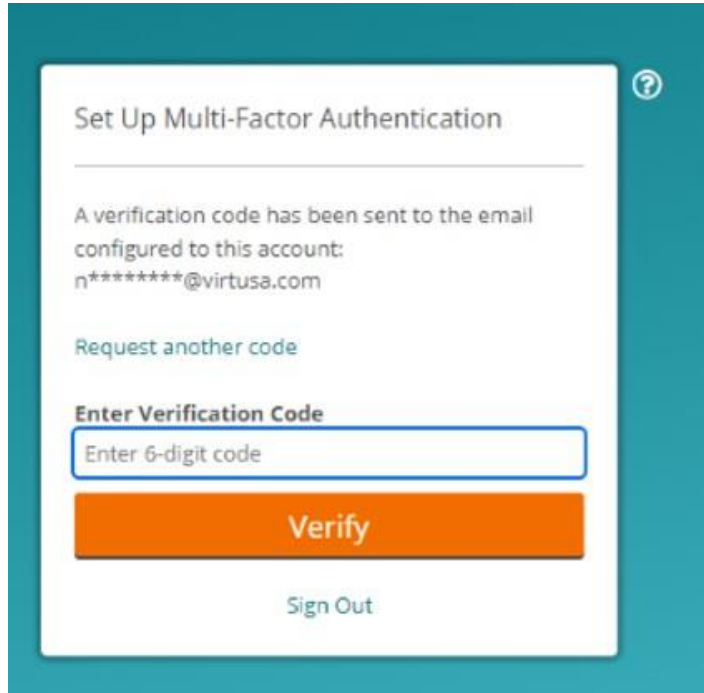
Accessing MOVEit



Sign-on Verification Code Email:

- An email containing the MFA code will be sent to your registered email ID as shown in the figure.

Accessing MOVEit



Enter the Verification Code you received via email:

- Enter the 6-digit code and click **Verify**.

MFA Setup Authentication Successfully Completed:

- “Muti-factor authentication setup is successful” message will appear on the screen.
- Click “**Continue**” and the user is now logged in to the MOVEit product.

Virtusa Product Support Resources

Product Support Portal

- The Product Support Portal can be accessed at the following location - <https://ais.service-now.com/csm>.
- The login credentials for the Product Support Portal are different from the CareDiscovery Electronic Quality Measures product. You received your Product Support Portal login credentials via a separate email. Locate emails from ais.support@virtusa.com, with a subject line of “Welcome to the Virtusa CDQM and CDeQM Support Platform!” and “Virtusa CDQM and CDeQM Support Platform”.
- Use the Product Support Portal to submit product related questions or issues and communicate with the Product Support team.
- The Product Support Portal also provides you access to the product specific **Client Community**.
 - Virtusa will be sharing important product and regulatory updates using the Client Community. It is extremely important that you monitor the Client Community on a regular basis to ensure you do not miss any critical product/regulatory information.

Product Support Phone and Email

You can reach product support directly at the information provided below -

- Email - ProductSupport@Virtusa.com
- Phone - **(844) 276-0009**

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Thank you.